



HOTEL LA PALMA
STRESA ★ ★ ★ ★

PET POLICY

In our hotel we are happy to welcome your four-legged friends as we understand that they also are part of your family and that you are happy to take them with you!

However, to ensure the comfort of all our guests, we require maximum responsibility and respect for certain rules for a good coexistence.

Therefore, we ask you to read the following rules and sign it for acceptance:

- *Dogs staying in the hotel cannot exceed the maximum weight of 25Kg;*
- *Normally only one dog per room is allowed (exceptionally 2 dogs can be allowed in the same room only if they are small);*
- *The dog must comply with the requirements imposed by local laws;*
- *A supplement (Pet Extra Charge) of € 25.00 per day will be added to the booking fee and this amount will be charged to your account upon check-out;*
- *Dogs are allowed, if kept on a leash, in all common areas of the Hotel except for the SPA and the poolside (Beach Club and Sky Pool); if you wish to take them with you to the restaurant (even for breakfast), please let us know upon reservation in order to book a table in a quiet corner;*
- *For your pet safety, animals cannot be left unattended in the room, unless this happens for a short time while guests are still inside the hotel and only if the pet is used to be left alone and doesn't disturb other guests; in the event that the animal remains unattended, this must be reported to our staff using the "Don't Disturb" signal;*
- *Hotel La Palma assumes no responsibility towards animals and may deem it appropriate to charge an additional penalty in the event of any damage to the furnishings and / or complaints from other guests for noises caused by your four-legged friend;*
- *We kindly ask you to provide your mobile number at check-in time for any inconvenience;*
- *Assistance dogs are always welcome and exempt from the daily supplement.*



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The Hotel Management reserves the right to refuse the service to all guests who do not agree to respect our Policy regarding pets.

We hope you enjoy a pleasant stay at our hotel in the company of your animal friends.

The Hotel Management

I have read and accepted this pet policy. I agree to take full responsibility and pay compensation for any ailments, material damage or injuries that may append during my pet stay in the facility.

Pet type and weight

Date

Guest Name

Guest signature
